

AXIOM PRODUCT EVALUATION FORM

Please fill out the following information, print the document, and send to your Axiom Sales Representative:

Reseller name and address: _____

Person who ordered eval: _____

End user name and address: _____

End user contact name and phone: _____

Evaluation return date: _____

Your Axiom Rep & Contact Info: _____

Axiom Product Evaluation Return Policy

1. Axiom allows our customers to place evaluation orders for Axiom Hardware to determine whether the item will perform in the application as the customer expects in (2) ways:
 - a: An approved Invoiced evaluation request will allow the customer to return the unit(s) for full refund within a specified 30 to 60 days at no charge pending the EVAL unit is returned on time and is in new condition with no damages (See return Conditions below)
 - b: An approved Non Invoiced at No Charge evaluation request will allow the customer to return the unit(s) within a specified 30 to 60 days at no charge pending the EVAL unit is returned on time and is in new condition with no damages (See return Conditions below)
2. To request any Axiom Evaluation product, simply contact your Axiom Representative for approval.
3. If more than 30 days are needed for the Evaluation, the customer should advise or ask the Axiom Representative for an extension before the first 30 days have passed so that Axiom will not try to collect the invoice prematurely. Any extension beyond 60 days will incur a restocking fee to cover the cost of inspection, refurbishment, etc.
4. If the unit is to be returned due to an unsuccessful evaluation, the customer should contact their Sales Assistant within the approved evaluation period. The Sales Assistant will fax the appropriate forms and a questionnaire seeking to know why the unit did not meet the purpose or expectations of the application. This questionnaire must be answered and returned with the other documents to receive the Axiom Authorized RMA number and avoid restocking charges.
5. If the appropriate forms are not received within the approved evaluation period, restocking charges as dictated by the standard Axiom Return Policy shall apply to the returned items.
6. Any material ordered as an Evaluation and returned to Axiom must be returned in resalable condition with all manuals, hardware, disks, cables, etc. or additional restocking charges will be assessed to cover the cost to refurbish or replace missing parts.
7. To return or end an Evaluation, customer simply needs to notify an Axiom Sales Representative who will then send a return shipping label.
8. Any questions related to this policy should be directed to your Axiom Sales Team.